|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **SN** | **Received from** | **Carried forward from previous month** | **Received during the month** | **Total Pending** | **Resolved\*** | **Pending at the end of the month\*\*** | | **Average Resolution time^**  **(in days)** |
|  |  |  |  |  |  | **Pending for less**  **than 3**  **months** | **Pending for more than 3 months** |  |
| **1** | **2** | **3** | **4** | **5** | **6** | **7** | | **8** |
| 1 | Directly from  Investors | 0 | 0 | 0 | 0 | 0 | | 0 |
| 2 | SEBI (SCORES) | 0 | 0 | 0 | 0 | 0 | | 0 |
| 3 | Depositories | 0 | 0 | 0 | 0 | 0 | | 0 |
| 4 | Other  Sources (if any) | 0 | 0 | 0 | 0 | 0 | | 0 |
| 5 | **Grand Total** | 0 | 0 | 0 | 0 | 0 | | 0 |

**NSDL**

**Data for month ending May 2022**

# Trend of monthly disposal of complaints

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **SN** | **Month** | **Carried forward from previous**  **month** | **Received** | **Resolved\*** | **Pending\*\*** |
| **1** | **2** | **3** | **4** | **5** | **6** |
| 1 | Apr-22 | 0 | 0 | 0 | 0 |
| 2 | May-22 | 0 | 0 | 0 | 0 |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| 3 | Jun-22 |  |  |  |  |
| 4 | Jul-22 |  |  |  |  |
| 5 | Aug-22 |  |  |  |  |
| 6 | Sep-22 |  |  |  |  |
| 7 | Oct-22 |  |  |  |  |
| 8 | Nov-22 |  |  |  |  |
| 9 | Dec-22 |  |  |  |  |
| 10 | Jan-23 |  |  |  |  |
| 11 | Feb-23 |  |  |  |  |
| 12 | Mar-23 |  |  |  |  |
|  | **Grand Total** | 0 | 0 | 0 | 0 |

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total

# Trend of annual disposal of complaints

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **SN** | **Year** | **Carried forward from previous**  **year** | **Received**  **during the year** | **Resolved**  **during the year** | **Pending at**  **the end of the year** |
| 1 | 2017-18 | 0 | 0 | 0 | 0 |
| 2 | 2018-19 | 0 | 0 | 0 | 0 |
| 3 | 2019-20 | 0 | 0 | 0 | 0 |
| 4 | 2020-21 | 0 | 0 | 0 | 0 |
| 5 | 2021-22 | 0 | 0 | 0 | 0 |
| 6 | 2022-23 | 0 | 0 | 0 | 0 |
|  | **Grand Total** |  |  |  |  |